

Rethos Class & Event Policies

Class Locations



Virtual:

- Joining a virtual class is simple! Details will be sent to the email address you provided during registration. If you have not received the information, please check your spam or junk folder. For further assistance, contact info@rethos.org.

In-person:

- For in-person classes, we'll provide all location details in the event registration. For private venues, we'll share the address and access information at least 48 hours before the event. If you have specific accessibility needs, feel free to email info@rethos.org – we are happy to help.

Refunds & Sickness



We understand that plans can change. If you need to cancel your registration, let us know at least 7 days before the event to receive a full refund. For late requests, while we're unable to provide refunds, you can transfer your registration fee as a generous donation to Rethos.



If you are sick or test positive for COVID, please stay home and contact info@rethos.org as soon as possible. We will work with you to transfer or refund your registration. If you are coughing or sneezing in a class, you may be asked to wear a mask. For other questions or support, please email info@rethos.org.

Continuing Education



Rethos is proud to offer Continuing Education (CE) opportunities certified by the state of Minnesota for Realtors. To ensure you receive CE credits, we require attendance for the full duration of the class. Our [Old Home Certified](#) program offers specialized training for real estate professionals passionate about historic properties.

For questions about CE credits or the Old Home Certified program, contact info@rethos.org. We're here to support your professional growth.

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Class Cancellations

Low Enrollment

- We aim to provide enriching classes for everyone. If a class has low enrollment, we will notify registrants at least 48 hours before the class is scheduled to begin and ensure a full refund is issued promptly.

Weather

- Your safety is our priority. If weather conditions require a class to be canceled, we will notify you via email at the address provided during registration. Updates may be sent up to two hours before the event. The class will be rescheduled, and your registration will automatically transfer to the new date.

Other Emergencies

- In rare cases, unforeseen circumstances like an instructor's illness may arise. Rest assured, we will keep you informed and follow the same procedure as for weather-related cancellations.



Code of Conduct

At Rethos, we are committed to creating a welcoming and inclusive environment for everyone. We aim to ensure every participant has a meaningful and enjoyable experience. In the rare event of disruptive behavior, we may need to take appropriate action to maintain the integrity of the event. Thank you for helping us create a positive and enriching atmosphere!

By participating in a Rethos event, you agree to:

- Foster an accepting, diverse, and inclusive community where everyone feels valued and respected.
- Communicate respectfully and constructively with all participants, staff, volunteers, and instructors.
- Contribute to a positive learning environment by engaging thoughtfully and supporting your fellow attendees.



Food/Drink

We love creating a comfortable environment for all our participants. If an in-person class includes food or beverages, we will let you know in advance and accommodate dietary restrictions whenever possible. You're also encouraged to bring your own water bottle to stay hydrated during our events.

